

City of Springfield
Water Pollution Control Section
Pollution Complaint/Report Form

Randy

Date 7-23-98

Report From:

- ☒ Citizen
☐ Fire Dept.
☐ Public Information Office
☐ Health Department
☐ Other

Received By: Gene Pabst

Referred To: _____

Date of Incident: 7-23-98

Complainant Information:

Name NANCY Wilson
Address 512 N. Nettleton
Phone 863-1081
Directions (if needed): _____

Responsible Party Information:

Name Milky Way Transport
Address 420 N. Nettleton
Phone 869-3397

Possible contamination of: ☐ soil ☐ groundwater
☐ surface water what body? _____
☐ other _____

Other pertinent information: _____

Who to contact:

- ☐ DNR 417-837-6950
☐ DNR 314-634-2436
☐ EPA 913-236-3778
☐ Fire Dept. 864-1719
☐ Police Dept. 864-1719
☐ Bob Schaefer
☐ CU 831-8320
☐ Street Dept.

- ☐ Health Dept.
☐ Sewer Maintenance
☐ Sewer Construction
☐ Chemtrec 1-800-424-9300
☐ DOT
☐ NRC 1-800-424-8802
☐ Other _____

Details of incident: Ms. Nancy Wilson called at 2:25 P.M.

To complain about the odor from Milky Way. She
said that it smells so bad that you can't go outside,
she said that this has been going on for sometime.

Action needed: _____

(over)

ADDRESS 420 N. NETTLETON

Investigation Results

I went to Milky Way at 3:00 P.M. (7-23-98) and talked to them. Greg Whitmore (owner) & Max Foltz (Shop Foreman) were not in so I talked to Rick out in the shop. He said that the odor has been strong the last couple of days because they have been cleaning out trucks that were carrying grease. I told him that the neighbors are complaining about the smell. He told me that they pumped out their holding tank this afternoon. I asked if the holding tank had an odor. He said it did only when they tank the lid off to pump it out. I told him to be sure and tell Max that I had stopped by and the neighbors are complaining about the odor.

I returned to the office and called Nancy Wilson back. I told her what I found. (There was no odor at the time of my inspection) I asked if the odor has been present only the last couple of days or longer. She said this has been going on all summer & that the odor 1 to 2 hrs. a day. I told her to call me back if they continue to have a problem and I will see if I can correct the problem. If need be I may have to get the Health Dept. involved.

Gene Pabst

City of Springfield
Water Pollution Control Section
Pollution Complaint/Report Form

Date 9/24/91

Report From:

☐ Citizen

☐ Fire Dept

☒ Sewer Maintenance CHUCK G.

☐ Other

Received By: R. LYMAN

Referred To: B. CONSON

Date of Incident: 9/20/91

Complainant Information:

Name

Address

Phone

Directions (if needed)

Responsible Party Information:

Name

Address

Phone

Possible contamination of: ☐ soil ☐ groundwater

☐ surface water what body?

☐ other

Other Pertinent Information

Who to contact:

☐ DNR 417-883-4033

☐ DNR 314-634-2436

☐ EPA 913-236-3378

☐ Fire Dept 864-1719

☐ Police Dept 864-1719

☐ Bob Schaefer

☐ CU 831-8320

☐ Street Dept

☐ Health Dept

☐ Sewer Maint

☐ Sewer Const

☐ Chemtrec 800-424-9300

☐ DOT

☐ NRC 312-790-5500

☐ Other

Details of Incident: UNUSUAL AMOUNT OF GREASE.

WYE MAP N-8 MH'S 10-49 & 11-49.

POSSIBLY FROM TRUCKING FIRM ON NETTETON.

Action needed: INVESTIGATE. DETERMINE STATUS OF GREASE
TRAP ETC. AT TRUCKING CO.

MILKY-WAY
CO.
TRANSPORT

RON ZUROWESTE
Safety Director

P.O. Box 9266
Springfield, Mo. 65801
(417) 869-3397

420 N Netteton

Investigation Results

Contacted office manager on 9-25-91 9:30 A.M.
She indicated that I need to talk to
terminal manager Mr. Whitlock who was
not in the office. I left my card
asking him to call me about the
grease & oil in sewer that the
maintainer crew observed.

Mr. Whitlock call 9-28-91 10:50 A.M. and
indicated that Mr. Wm. was not
having any sewer problems. He
said that the oil separator was clean
out dash and he was unaware
of an unusual grease build up, but
he would check and call me back
if he found anything unusual.

Bl

May 29, 1990

MEMO TO FILE

Re: Milky Way Trucking - Haz Mat Spill to the Sanitary
Sewer?

At approximately 4:00 A.M., May 25, 1990, I received a call from the City of Springfield Service Center stating that there had been a Haz. Mat. Spill at the Milky Way Trucking Co., 420 N. Nettleton. Earl, at the service center, stated that Milky Way had apparently been cleaning trucks out with caustic soda and it burned some of their personnel and that they had flushed the material down the sanitary sewer. Since Milky Way has been experiencing problems with their sanitary sewer lift station, it has been flowing to the storm sewer. I went to investigate to see if any material did get into the storm sewer. I contacted Mr. Boyd Freeman, Shop Foreman, at Milky Way. Mr. Foreman let me talk to Jason Dayton, Truck Washing Person, to have him explain what had taken place. Mr. Dayton explained that the people that received the burns he thought actually had poison ivy. He stated that they were washing out a truck that had contained soybean oil. Apparently the people that were washing the truck had first washed the truck with cold water which caused the oil to setup. Since their normal washing detergent (KO 211) would not remove the oil in this state, they had to use KO 235 (Contains petroleum distillates & nonionic surfactants) to remove the oil. They usually transfer the oil to another tanker to be taken to Southwest By-Products. After using KO 235 they then transferred the oil to the standby tanker to be taken to Southwest By-Products.

I could see nothing out of the ordinary with the way they were cleaning their trucks. I then looked outside to see if there was a problem with any sewage flowing to the storm sewer. I could find nothing going to the storm sewer or any evidence where anything had gone to the storm sewer.

I contacted Mr. Steve Short, City of Springfield, after 8:00 A.M., to see if Milky Way had corrected their discharge to the storm sewer. He stated that the problem had not been completely corrected but enough to get their lift station partially working and to keep anything from going to the storm sewer.



Gene Pabst

420 N. NETTLETON

